IRONTON
G L O B A L

IG MOBILE COMMUNICATOR

Ironton Global
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The IG Mobile Communicator is an app for iOS and Android (no desktop PC or MAC app) that is a Softphone SIP client that works over 3G, 4G AND Wi-Fi

1. INTEGRATED or STAND ALONE

a. Download and use our SIP Phone software as an extension to your existing hosted PBX with us and communicate from anywhere and any device. Perform most same functions as you would on your PBX desktop phone. Stay connected but be anywhere and work from your Android or iOS device. Use 3G, 4G or Wi-Fi.

b. Use our stand alone SIP Phone as a second line to place calls anywhere in the world as well as receive them with a unique new phone number. Use 3G, 4G or Wi-Fi

2. BALANCE

a. Users can check their balance at ANY time (visible from the keypad)

3. KEYPAD

a. Simply dial a new number or add to your speed dial from the keypad by pressing the + Key

4. CALLING (during the call)

a. During the call, send the call to your speakerphone

b. Send the call to your Bluetooth headset

c. Hold the call

d. Record the call

e. Transfer the call to an extension

f. Transfer calls to an external phone number

g. Transfer to the attendant

5. IM

a. You can IM between the users

b. You can delete the IM

c. Text message history is conserved

6. VIDEO CALLING

a. Currently only available on iOS. Android will get it in November 2014

7. USERS CAN CHECK THEIR DESKTOP VM

8. LOCALIZED TO 15 LANGUAGES

9. CALL RECORDER AND PLAYER

    a.   Can record individual calls

    b.   Can be set to record ALL callsc.Hold the call

    c.   Calls can be kept forever, 1 week, 2, weeks, 1 month, 2, 3 or 6 months

    d.   Can beep every 15 seconds to notify callers that conversations are being recorded

    e.   Can Email the call record to any Email address

10. RINGTONES

    a.   Definable ringtones

11. CDR (number Call History): list all calls received or placed and delete missed calls or all calls from the log. You can also redial a call from the log

12. NATIVE ADDRESS BOOK INTEGRATION

13. CALL TRANSFER

14. CALL FORWARDING

15. CALL WAITING

16. CONFERENCING

17. SPEED DIAL (configurable) called "Quickdial" Easily add someone from your contacts or a new number – even take pictures of the person to add to the icon. Add, Delete, Edit

18. BLUETOOTH HEADSET SUPPORT

19. SECURE ENCRYPTED CALLING (SRTP AND TLS)

20. SOUND:

    a.   Echo cancellation (on or off)

    b.   You can enable or disable background noise suppression

    c.   Playback volume is settable

    d.   Microphone level is settable

    e.   DTMF tones can be heard or muted

21. Wi-Fi

a.   Can be prioritized to making/receiving calls over Wi-Fi or ONLY Wi-Fi

22. PROXIMITY SENSOR (android only)

a.   Uses the proximity sensor to lock or unlock the screen when a call is connected

23. If you are on the SIP phone and a regular calls comes on your cell phone:

a.   You can ignore the call

b.   Put call on hold

c.   Play a message

24. SIP traffic can be logged on or shut off (for troubleshooting)

25. CONTACTS:

a.   Can display ON or OFF their phone number

b.   Share a contact through NFC (only on Android)

c.   You can search for contact

d.   You can import contacts from SD card (Android only) or SIM card

INSTALLATION:

1. Go to the APPS or Play store and search for Cloud Softphone.

2. On the iPad – be sure to select iPhone (not just iPad apps)

3. Download the soft phone and then scan the QR code on the next page. The QR code will customize it and set it up to work with our SIP servers. (just an fyi in case the QR reader stays up – just hit cancel and it will bring you to the login page)

4. When you first go to sign in the login name that is there is IRONTONGLOBAL leave that there and click the "sign in" button.

5. You will then be prompted for your username and password.

6. Type in your User Name and Password that we will supply to you and save it. Be careful – first letter is capitalized normally by your Android or Apple device – be sure to UNCAPITALIZE IT if that is what the password calls for